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ISO/TS 16949:2002 (TS2) will have a huge impact on the whole of the automobile industry as it formalises, under a single world-wide standard, the quality system that must be met by vehicle manufacturers and their suppliers. This handbook is the only comprehensive guide to understanding and satisfying the requirements of ISO/TS 16949:2002. Written by best-selling quality author David Hoyle (ISO 9000 Quality Systems Handbook) this new book is ideal for those new to the standard or establishing a single management system for the first time, as well as those migrating from existing quality management systems. It will suit quality system managers and quality professionals across the automotive industry, managers and executive level readers, consultants, auditors, trainers and students of management and quality.