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This pragmatic guide provides a testing framework for software professionals looking to improve product quality and to reduce timescales, effort, and cost. It covers all aspects of testing for software developed or modified in-house, modified or extended legacy systems, and software developed by a third party. The reader can customize the framework to match the particular testing requirements of any particular organization. Packed with a series of real-world case studies, the book also provides a comprehensive set of standard testing document templates, proformas, and checklists for the reader to use in projects.