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**Sinopsis**

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Vasconcellos (food science and nutrition, Chapman University) provides a review of quality assurance, from concepts and practical applications of total quality management (TQM) to all aspects of manufacturing procedures. The book begins with a review of principles and methodologies needed to establish a TQM system, then covers the role of a quality assurance program in product manufacturing, stressing the need for employee education and training, process improvement, and interactions between a company's different departments. Certification programs for raw materials and ingredients are reviewed, and statistical concepts are applied to food manufacturing operations and quality control. Instructions are given on how to carry out quality audits.