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Delineating the proper design, layout, and location of facilities, this book strikes a healthy balance between theory and practice. It provides an understanding of the practical aspects of implementing preliminary designs development through analytical models. The third edition of a bestseller, it features updated multimedia tools, new software, and additional exercise problems. The text presents analytical performance evaluation models and tests them using software available for download on the web. An appendix offers queuing and queuing models along with simulation examples. Each chapter includes a set of review questions for self-study.