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Sinopsis

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Cisco Voice over IP, Second Edition, is a Cisco®-authorized, self-paced learning tool for Cisco Certified Voice Professional (CCVP) voice over IP (VoIP) foundation learning. This book provides you with the knowledge you need to implement and support data and voice integration solutions at the network-access level. By reading this book, you will gain a thorough understanding of basic IP telephony operation and router configuration, support, troubleshooting, and integration with an existing public switched telephone network (PSTN).

Cisco Voice over IP lays the foundation for gaining hands-on skills and a significant understanding of packet telephony. Coverage includes analog and digital voice connections, voice interface configuration, voice dial peer configuration, VoIP fundamentals, VoIP signaling and call control protocols, and voice quality improvement and maintenance. Chapter review questions, practice items, real-world examples, and hands-on lab exercises all help reinforce learning. Whether you are preparing for CCVP certification or simply want to gain a better understanding of VoIP, you will benefit from the foundation information presented in this book.

Cisco Voice over IP is part of a recommended learning path from Cisco Systems® that includes simulation and hands-on training from authorized Cisco Learning Partners and self-study products from Cisco Press®. To find out more about instructor-led training, e-learning, and hands-on instruction offered by authorized Cisco Learning Partners worldwide, please visit: www.cisco.com/go/authorizedtraining.

Kevin Wallace, CCIE® No. 7945, CCVP, CCNP®, CCDP®, is a full-time instructor for Thomson NETg. With 17 years of Cisco internetworking experience, Kevin has been a network design specialist for The Walt Disney World Resort and a network manager for Eastern Kentucky University.