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**Autor:** Bovève Courtland

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**Sinopsis**

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Business Communication Essentials, Fourth Edition, helps you prepare students for the demands they'll face on the job. Only Bovève/Thill texts thoroughly address the new-media skills that employees are expected to have in today's business environment. Business Communication Essentials presents these technologies in the context of proven communication strategies and essential business English skills. The fourth edition brings the newest Web 2.0 technologies to life, explaining how tools like blogs and social networks can successfully bring businesses and consumers into a meaningful and profitable dialog. Traditional communications skills become the foundation for making use of these new and essential mediums.]

Building a Career with Your Communication Skills; Understanding Business Communication in Today's Workplace; Mastering Interpersonal Communication; Planning & Writing Business Messages; Crafting Messages for Electronic Media; Writing Routine and Positive Messages; Writing Negative Messages; Writing Persuasive Messages; Understanding and Planning Reports and Proposals; Composing and Completing Reports and Proposals; Developing Oral and Online Presentations; Building Careers and Writing Résumés; Applying and Interviewing for Employment

**MARKET:** The business world changes constantly, and professionals must keep their skills up to date. New communications technologies are changing the way firms and customers do business, creating an interactive marketplace. Learn what Web 2.0 can do for you!