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For more than two decades, in such landmark studies as The Second Self and Life on the Screen, Sherry Turkle has challenged our collective imagination with her insights about how technology enters our private worlds. In The Inner History of Devices, she describes her process, an approach that reveals how what we make is woven into our ways of seeing ourselves. She brings together three traditions of listening--that of the memoirist, the clinician, and the ethnographer. Each informs the others to compose an inner history of devices. We read about objects ranging from cell phones and video poker to prosthetic eyes, from Web sites and television to dialysis machines.

In an introductory essay, Turkle makes the case for an "intimate ethnography" that challenges conventional wisdom. One personal-computer owner tells Turkle: "This computer means everything to me. It's where I put my hope." Turkle explains that she began that conversation thinking she would learn how people put computers to work. By its end, her question has changed: "What was there about personal computers that offered such deep connection? What did a computer have that offered hope?"The Inner History of Devices teaches us to listen for the answer.

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